



filled out by customer

Name and surname:	Address:
Order number:	Date and signature:
Contact:	
Name of goods:	
Description of defects:	
Return the requested amount as follows:	
Discount for next purchase	Refund of the purchase amount

filled out by supplier

Complaint process

The complaint is:	Admitted in a total value	Admitted in a partial value	Rejected
Execution:	Discount for next purchase	Refund of the purchase amount	
Notes:	Date and signature:		