Complaint Policy - decsription of defects

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filled out by customer

Name and surname:	Address:
Order number:	Date and signature:
Contact:	
Name of goods:	
Description of defects:	

Return the requested amount as follows:

☐ Discount for next purchase ☐ Refund of the purchase amount

filled out by supplier

Complaint process

The complaint is:	☐ Admitted in a total value	☐ Admitted in a partial value	☐ Rejected
Execution:	☐ Discount for next purchase	☐ Refund of the purchase amount	
Notes:		Date and signature:	

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